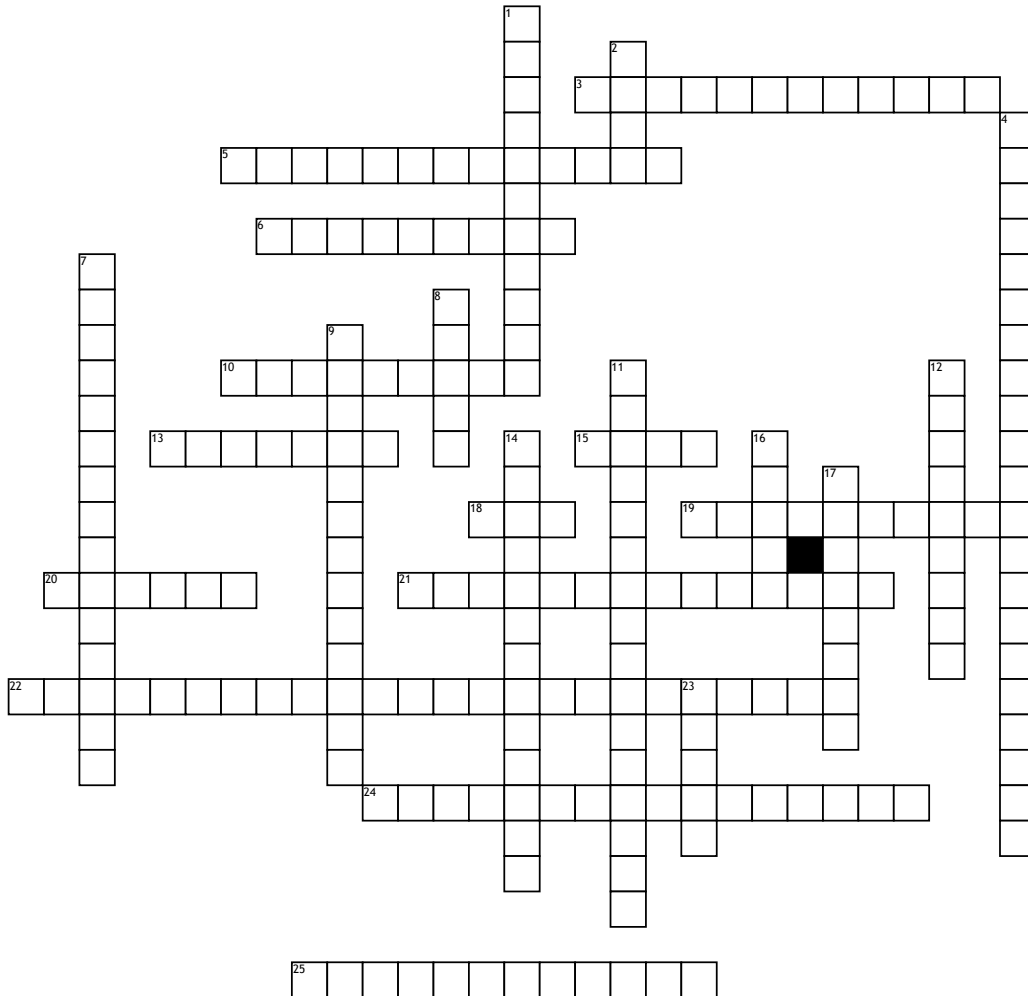


BUSINESS



Across

- 3. example of short term insurance
- 5. a tool used to evaluate the market environment
- 6. original amount borrowed or loaned
- 10. to assist employers and union to understand each other
- 13. a problem solving technique
- 15. all road users can claim against this fund when injured on the roads
- 18. employees can claim against this fund when retrenched
- 19. an associations of workers that aim to protect there interest
- 20. tool used to evaluate the macro environment

- 21. systems that ensure that the desired quality is met by inspecting the final product
 - 22. framework that the business use to manage key process to ensure that they meet the correct standard
 - 24. unwanted sexual attention
 - 25. tool use to evaluate the micro environment
- Down**
- 1. a legal process to reclaim money back from the guilty party
 - 2. deduction on your salary
 - 4. business owned and run by the government
 - 7. Shares that are paid out before any other type of shares

- 8. employees can claim against this fund when injured at work
- 9. example of long term assurance
- 11. checks carried out during and after production process to ensure standards have been met
- 12. law which regulate credit sales
- 14. a levy paid to sars to finance skills development strategies
- 16. specific,measurable,attainable,realistic and timed
- 17. employing family and friends
- 23. Sectorial education training authorities

Word Bank

- | | | | |
|----------------------------|-------------------|-------------------------|-------------------|
| setas | principal | state owned enterprises | coida |
| scamper | quality control | car insurance | quality assurance |
| swot analysis | sexual harassment | porter 5 forces | life assurance |
| mediation | preference share | credit act | PESTLE |
| rabs | trade union | subrogation | uif |
| quality management systems | SMART | skills levy act | nepotism |
| PAYE | | | |