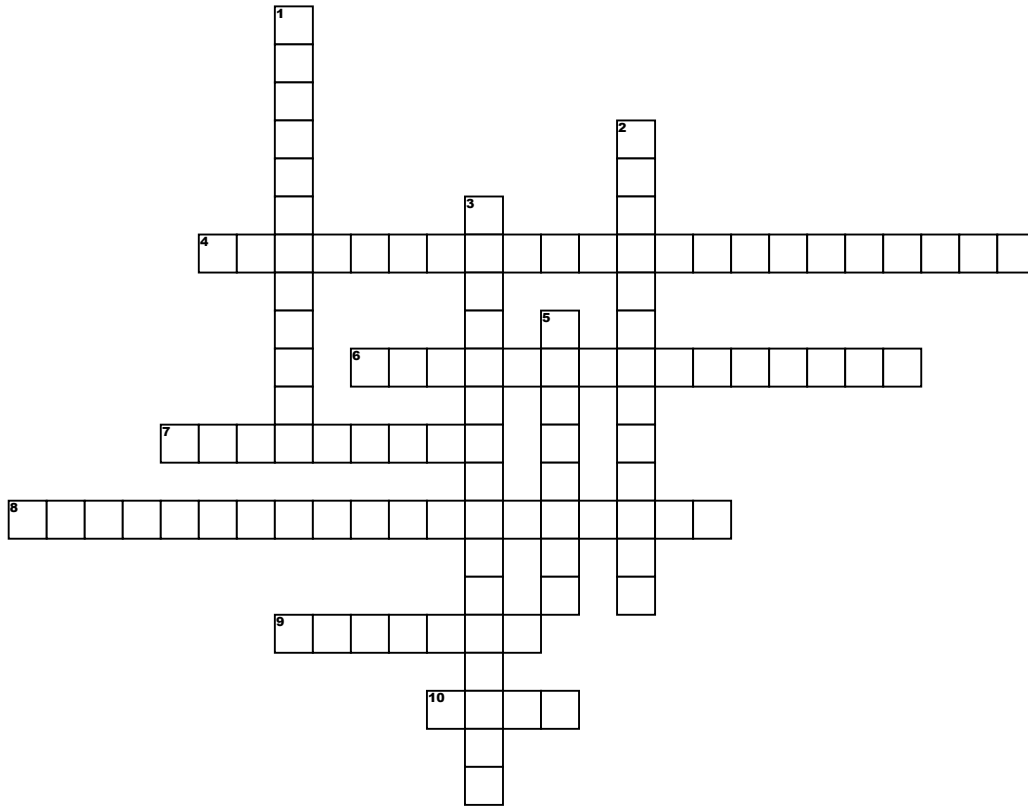


All About Communication



Across

4. Waving, smiling, pointing are all part of what type of communication?

6. When someone is clearly involved in the conversation, and what is being said. They might ask you questions, state their opinion, maybe even give you advice on the topic.

7. When you're able to communicate your feelings and ideas firmly and respectfully.

8. The kind of communication that only involves the use of words.

9. Newspapers, text messages, letters, magazines are all ways to send what kind of message?

10. When you're looking at things, from what perspective you think is right. Your statement is mostly based on opinion and not a fact.

Down

1. It's a form of non-verbal communication. An example would be crossing your arms, slouching and looking down.

2. This is the exchange of information between two or more people.

3. When someone is hearing what your saying, but they're not taking in or understanding the meaning behind your message.

5. When someone is concentrated throughout the conversation and makes it obvious by nodding, smiling and giving eye contact.

Word Bank

Communication

Written

Active listening

Assertive

Bias

Passive Listening

Verbal Communication

Feedback

Body Language

Non-Verbal Communication