

Name: \_\_\_\_\_

Date: \_\_\_\_\_

# Active Listening

O E Y T P T S I L Y T S S Z G N H  
S E N S E P G C V D Z U H Z N B U  
D R H T W J M O H Y C H K L I T E  
T L W N W A D M O O F U F H S J V  
T U U E I N R M F I N O D E A H R  
R N W I F L R U A I O Z X S R A E  
R D S L Z H S N T S N M M E H B P  
H E O C K P O I L G V G N Q P L E  
Q R E L K O B C A T E B Z U A G E  
M S J W D H U A B I R L F P R X K  
D T W Q B F N T R B B J X U A B E  
E A N X X V J I E E A R O E P Y M  
O N P M Z C O O V X L R W N C G I  
S D A T J K Z N E I P Q Z I F B T  
X A C T I V E L I S T E N I N G U  
X L A L Q I Y D H A D P Y M M J V  
L A B G G U I R M M T U B S Z U V

Active Listening  
Time Keeper  
Stylist  
Sense

Communication  
Understand  
Client  
Focus

Paraphrasing  
Nonverbal  
Verbal