

Name: _____

Date: _____

ADR terms

I Q Y J G J Y O K O U C O M P E T I T I V E V B
C D V O R D I R E C T I V E U Z R T G F J Y Q I
N O E R J B K O H O M E B O Y E O V E O T E M E
O R L X F W H V T S R O H P A T E M I R X W S T
I T T L T Y N O I T A I T O G E N O A G K A U U
T A J W A E T C I L F N O C Z D U N A I D R N P
A J I Q Q B R X B U H R D W P N S F G V T B O S
L D U Z W M O N E K J U O R P A G X Z E X I T I
A C X T D K D R A Y N E L D C L A D A N F T J D
C T R U O C U B A L S S D T U U M A R E W R L I
S M E F T T H E T T S S I Y T J E G Z S G A D I
E E X U C R W S S O I O E D C U L C X S H T T F
E P T U K X I E G R N V X K N Q F A C A E I N B
D A R B A G R A X A U N E X W O L H B E V O B U
Y T J R S E R E L A T I O N S H I P S R R N B Y
S T A X T B X Z P L O T C B N H U T D G E P F Q
P X T N L Z N O I T A L A C S E R W A A G V C P
C F I C R K H F T U I T N Q W J E A F I N P L V
R P C L C J F F W P B R P V W O X G H U D C N I
T M Z E V I T A M R O F S N A R T B C S U E E D
R O Z C G D I Z D A T A M A S E U L A V A F M H
E O U E G U K Q I N F O R M A T I O N A V G H P
H D K L Y X M O L I T I G A T I O N I Z B N D P
A S R L R G A C V T N E M E E R G A S I D C T H

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|----------------|---------------|---------------|---------------|--------------|
| Transformative | Collaborative | Relationships | Transactional | Deescalation |
| Disagreement | Arbitration | Competitive | Forgiveness | Information |
| Negotiation | Verbal Judo | Escalation | Litigation | Directive |
| Externals | Interests | Mediation | Metaphors | Structure |
| Conflict | Dispute | Homeboy | Values | Court |
| Dance | Moods | Trial | Data | Game |