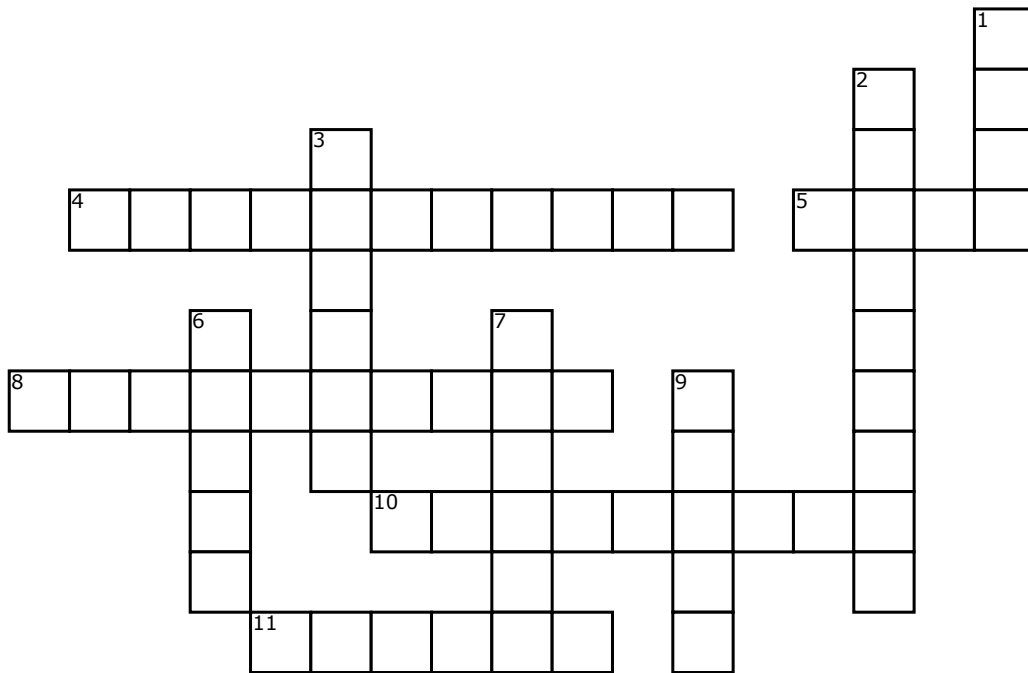


# 10 Ways to Have a Better Conversation



## Across

- 4.** Rule #2 - Don't  
**5.** Rule #4 - Go with the \_\_\_\_  
**8.** "All of this boils down to the same basic concept, and it is this one; Be \_\_\_\_ in other people."  
**10.** Rule #3 - Use open ended \_\_\_\_  
**11.** Rule #6 - Don't \_\_\_\_ their experience with yours

## Down

- 1.** Rule #5 - If you don't know, say you don't \_\_\_\_  
**2.** Rule #1 - Don't  
**3.** Rule #9 - Not the last rule, but the most important rule.  
**6.** Rule #8 - Stay out of the \_\_\_\_  
**7.** Rule #7 - Try not to \_\_\_\_ yourself  
**9.** Rule #10 - Be \_\_\_\_

## Word Bank

Equate	Listen	Flow	Interested
Pontificate	Know	Brief	Repeat
Multitask	Weeds	Questions	